Work without Worry

Managed Azure Virtual Desktop

Performant, scalable, resilient, efficient & secure desktops in Azure

Enable employees with access anywhere on any device



Best user experience

Azure Virtual Desktop helps employees do their best work by providing them with a familiar desktop experience & productivity

tools they already know. Azure Virtual Desktop is designed to work with Office 365 & Microsoft 365. Office 365 containers enable fast load times for user files. Files automatically load to virtual desktops, so employees can quickly access important information from any device.



Best price performance ratio

Use your Microsoft 365 or qualifying Windows 10 licenses & deploy Azure

Virtual Desktop with no additional licensing costs. Azure Virtual Desktop is the only way to get Windows 10 multi-session pricing for compute resources.



Modern workforce

With Azure Virtual Desktop, your users can securely work from anywhere with an internet connection. Users have a true rich

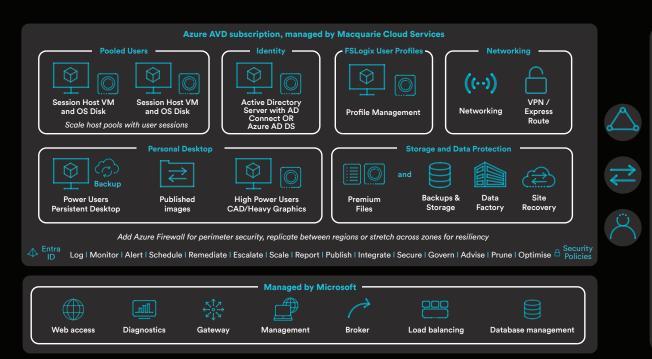
client experience with access to desktops & apps on any qualified device, for a secure & portable experience—on the tarmac, in the coffee shop, or at the beach.



Secure by design

Azure Virtual Desktop was born in the cloud. This means that security features

like secure sign-on & Multi-factor Authentication come standard. With AVD, it's simple to assign user access based on role. So, you can restrict sensitive customer information & still allow employees access to the files they need.





Member of
Microsoft Intelligent
Security Association

Microsoft | Azure Partner | Expert Microsoft | MSP

Managed by Customer

Active

Server

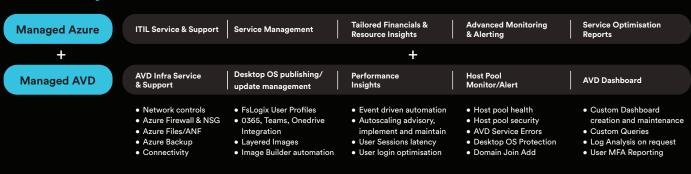
Desktops

Customer
Environment

Managed AVD Service Lifecycle

Service	What we do	Deliverable
Discover	You want to equip employees with collaboration & productivity apps right now – but security & scalability are important too. Discover how you can move your desktops to Azure while protecting sensitive enterprise data & matching performance to usage. Give yourself the best chance of success with expertise & support from Australia's most recommended Service Provider*.	A hands-on lab, demonstration or workshop of Azure Virtual Desktop benefits, provisioning, scaling, image management & operations to help you decide if it is right for you.
Design	Certified Azure Solution Architects undertake a best-practice workload assessment across the 5 architectural pillars to determine workload & application usage, availability, security, scalability as well as business continuity requirements.	5 Pillar Design Statement of Work Design principles Project timelines Cloud Adoption Plan Pricing
Prepare	The <i>Prepare</i> module seeks to deploy into a defined landing zone in Azure & prepare a AVD landing zone to the 5 defined architectural pillars. We prepare for the best possible user experience by defining user groups, autoscale thresholds, validating design & planning builds for the Deploy module.	 5 Pillar Landing Zone in an Azure subscription of your choice. Networking considerations Session hosts Image types Identity considerations e.g.: Domain joining Application groups Device clients
Deploy 	The <i>Deploy</i> module builds and releases host pools for user wave testing with default baselines for management, identity, security, governance and data protection. We then road test & customise the workspace, desktop, host pool to performance baselines & finally deploy to production with enhanced baselines derived from business acceptance testing.	Promotion of the <i>5 Pillar</i> Landing Zone to production usage.
Optimise	The Optimise module aims to set up automation runbooks, autoscale logic, blueprints, & cost management tools to govern cloud usage, update management, data protection, security alerts, compliance standards corporate policies, application health, performance degradation & more.	Production Landing Zone that is optimised for 5 Pillar operations with the use of Azure Automation, FSLogix, & custom triggers.
Operate	Managed Operations iterative processes & frameworks continually seek to refine, improve & modernise applications, data & infrastructure. Managed AVD streamlines the operating system image publishing, updates and propagation, together with monitoring alerting, troubleshooting and auto-remediation, to extract the most performance out of the host pool at the most optimum price.	5 Pillar Cloud Native Operations.

Service Operations Framework





Winner World's Best Customer Experience Award Winner Azure Managed Service Innovation of the Year Certified ISO/IEC 27001:2013









