

# Owning the 'T' in UTS.

Every sector is grappling with the constantly shifting technology landscape – and the education sector is no different. But with the word 'technology' in their name and massive open online courses threatening to disrupt their model, UTS knew it had to make big changes to its IT strategy to remain globally competitive.



Eduardo Okada  
Project Manager  
Macquarie Cloud Services

## Transitioning an institution.

With more than 40,000 students enrolling each year and over 3,000 full-time staff, UTS is a massive institution. They didn't get to that level of success by being timid, though – and they wanted to move to an IT system that would allow them to truly prosper (rather than simply survive). Thankfully, this wasn't Macquarie Cloud Services' first time moving a huge business across to a new IT system.

**"...Macquarie Telecom now feel like part of the UTS family, which makes the management process much easier..."**

Steve McEwan,  
Technical Services Manager, UTS

**"...Through our partnership with Macquarie Telecom we have focused on achieving economies of scale; in the long term saving us millions of dollars without having to invest in building our own facilities or managing them..."**

Steve McEwan, Technical Services Manager, UTS

## A learning experience.

Of course, for all their experience, Project Manager Eduardo Okada and the team had never had to deal with an IT department with a user base as diverse (in both need and technical ability) as UTS' students and faculty. This meant the team had a find to find ways to:

- Provide all of those students and staff members with the level of technology they expected, on demand
- Reduce the costs of managing ageing hardware and legacy applications
- Drastically shorten the time it takes the University's IT team to implement new IT projects
- Transition to this new system without disrupting the experience of thousands of students and their teachers.

## Colocation the answer.

Eduardo and the team quickly figured out that Macquarie Cloud Services' data colocation service could solve all of these problems – allowing the University to quickly react to changing conditions, expand their processing power on demand to meet whatever needs might arise, and immediately greenlight resources for new projects (without compromising existing services).

## More than a solution – an evolution.

Not only was the colocation service introduced without incident, it saved UTS millions of dollars in funds that would have otherwise been required to build a new server facility... while also providing a huge leap forward in the system's flexibility and ability to handle unexpected events.

**Now, UTS has an IT service that can match their ambitions – allowing them to reassert their position as pioneers in technology.**



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